



# 2017 WEBINAR SCHEDULE

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Date	Title
January 4	Top 10 HMDA Issues for 2016 Reporting: Checkup for March 1st Submission
January 5	Cross Selling Products & Services: Compliance with TCPA & FCRA
January 9	ADA Website Compliance Requirements & Common Errors
January 10	<b>Director Series:</b> Credit Union Success Guide: Best Steps for Success in a Difficult Environment
January 11	Asset-Liability Management Overview
January 12	<b>Account Documentation Series:</b> Compliance & Due Diligence at Account Opening
January 17	Loan Underwriting Basics: Interviewing, Credit Reports, Debt Ratios & Regulation B
January 18	Identifying Fraudulent Transactions: Including Recent FinCEN Advisory on Email Fraud Schemes
January 19	<b>ACH Specialist Series:</b> Direct Deposit Tax Refunds: Posting & Exceptions
January 23	Part 1 - New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Oversight & Compliance Management Program
January 24	Same Day ACH: Lessons Learned & FAQs for RDFIs
January 25	IRA & HSA Review & Update, Including New Fiduciary Rule Implications
January 26	Procedural & Compliance Responsibilities of the Board Secretary
January 31	Auditing Call Reports
February 1	Developing & Managing a Consumer Complaint Program - Avoiding Reputational Damage
February 2	Mobile Device Use & the New Overtime Rules: 7 Steps to FLSA Compliance in a BYOD Workplace
February 6	The New World of Debt Collection: What Recent CFPB Actions Indicate About the Future of Regulations & Enforcement
February 7	<b>Regulation E Series:</b> Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs
February 8	<b>Real Estate Series:</b> Understanding TRID Tolerance Cures
February 9	Establishing Compliant E-SIGN Act Procedures for Electronic Documents & Statements
February 13	Part 2 - New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Violations of Law & Consumer Harm

As of November 16, 2016 - schedule subject to change



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February 14	Military Lending Act: Exam Procedure Changes, Post-Implementation Considerations & FAQs
February 15	Qualifying Borrowers Using Personal Tax Returns Part 1: Schedules A, B, C & D
February 16	<b>BSA Compliance Series:</b> FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical
February 21	<b>Risk Management Series:</b> Developing an Enterprise-Wide Risk Assessment
February 22	Flood Compliance in Lending Part 1: Loan Origination
February 23	Collection Law Essentials: Legalities, Landmines & More
February 27	Everything You Need to Know About Regulation CC: Holds, Funds Availability, Compliance & More
February 28	Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court?
March 1	Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules E & F
March 2	Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
March 7	UDAAP Challenges: Practices, Risk Mitigation, Regulator Expectations & Case Studies
March 8	Hot Issues in Cyber Compliance, Including Recent Changes to the IT Handbook
March 9	How to Audit Deposit Operations for Reg CC & D Compliance
March 14	Fair Lending Risks in Third-Party Relationships
March 15	Flood Compliance in Lending Part 2: Post Loan Closing
March 16	<b>Regulation E Series:</b> Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
March 21	<b>Account Documentation Series:</b> Opening Deposit Accounts Online: Rules, Risks & Best Practices
March 22	Securing Collateral Part 1: Form UCC-1 - Initial Filing & Perfection of Security Interests
March 28	<b>Director Series:</b> The Board Evaluation Process: Steps, Tools & More
March 29	20 Common Collection Pitfalls
March 30	<b>ACH Specialist Series:</b> ACH Rules Update 2017
April 4	Human Resource Dos & Don'ts for Supervisors
April 5	<b>Real Estate Series:</b> CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Credit Union
April 6	Website & Social Media Common Compliance Violations
April 11	Trust Your Instincts: Teaching the Frontline to Recognize Criminal Activity
April 12	Managing TDRs Start to Finish: Initial Identification to Rewriting to Non-TDR Status
April 13	<b>Risk Management Series:</b> Developing a Risk-Based Compliance Audit for Your Loan Portfolio
April 18	Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations
April 19	The Future of FinTech & Blockchain/Bitcoin: A Look at New Technologies Reshaping Financial Services
April 20	How to Build an Effective & NCUA Compliant MBL Credit Administration Program
April 25	10 Steps to Creating Unparalleled Service
April 26	<b>BSA Compliance Series:</b> BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures
April 27	Securing Collateral Part 2: Form UCC-3 & Amending, Continuing or Terminating Security Interests

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May 2	Security Officer Reports to the Board: Fulfilling Your Annual Requirement
May 3	Revisiting TRID Line-by-Line Part 1: Loan Application
May 4	<b>ACH Specialist Series:</b> Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring
May 9	<b>Director Series:</b> What the Board Needs to Know About Vendor Management
May 11	Surviving an FFIEC IT Security Exam
May 16	Securing Collateral Part 3: Legal & Compliance Issues in Obtaining Priority in Collateral, Including Purchase Money Security Interests
May 17	<b>Risk Management Series:</b> Conducting an RDC Risk Assessment: Compliance Findings & Regulatory Guidance
May 18	HMDA Data Collection Rules: Preparing for the Extensive January 1, 2018 Changes
May 23	<b>Regulation E Series:</b> How to Handle Unauthorized Electronic Fund Transfers Under Reg E
May 24	<b>Account Documentation Series:</b> Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More
May 25	12 Key Elements of an Effective Digital Marketing Strategy
May 31	Mastering Escrow Compliance: Analysis, Rules, Forms & Accounting
June 1	Developing the Perfect Sales Conversation
June 6	Developing an Effective Process for Change Control: Shared Responsibilities, Implementation & Monitoring
June 7	Report Writing for Auditors: Tips, Tools & Best Practices
June 8	Revisiting TRID Line-by-Line Part 2: Closing Disclosure
June 13	Traditional & Roth IRA Plan Establishment & Required Amendments
June 14	Reporting Member Credit & Effectively Managing Credit Disputes
June 15	Debit Card Chargebacks: Rules, Rights, Challenges & Best Practices
June 20	Supervisory Committees: Understanding Expectations & Avoiding Landmines
June 21	<b>Real Estate Series:</b> Adverse Action in Mortgage Lending: Are You in Compliance?
June 22	<b>BSA Compliance Series:</b> New BSA Officer Training
June 27	My Borrower Filed Chapter 11 Bankruptcy - Now What?
June 29	<b>ACH Specialist Series:</b> Same Day ACH: Preparing for Processing Debits, Effective September 15, 2017
July 6	<b>Director Series:</b> Effectively Assessing Credit Risk & Defining Credit Risk Appetite for Directors
July 11	<b>Account Documentation Series:</b> Closing or Changing Deposit Accounts for Consumers & Businesses
July 12	Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More
July 13	Call Reports: Financial Statements & Schedules B-E
July 18	Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud
July 19	<b>Regulation E Series:</b> Regulation E Fundamentals: Back to Basics
July 20	Working with Troubled Members: Loan Extensions, Deferments, Re-Aging, Refinancing & Incentives
July 25	20 UCC Provisions You Must Know When Cashing or Depositing Checks
July 26	E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media
July 27	<b>Risk Management Series:</b> Conducting a Fair Lending Risk Assessment
August 2	Advertising Compliance: Website, Print, TV & Radio

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August 3	Business Signature Cards & Resolutions: Entities, Authority & Documentation
August 8	How to Legally Compensate Mortgage Loan Originators
August 9	<b>Real Estate Series:</b> Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs
August 10	Dealing with Employee Discipline, Complaints, Performance Issues & More
August 15	Line-by-Line Review of the New Fannie Mae & Freddie Mac Uniform Residential Loan Application, Effective January 1, 2018
August 16	<b>BSA Compliance Series:</b> Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP
August 21	Revisiting Your HMDA Policies to Include Comprehensive Changes Effective January 1, 2018
August 22	New Compliance Officer Boot Camp
August 23	Vendor Problem Resolution: A Five-Step Approach
August 24	When a Borrower Dies: Next Steps & Best Practices
August 29	Keys to Transitioning from Member Business Lending to Member Business Services
August 30	<b>Regulation E Series:</b> Comparing Regulation E with Visa & MasterCard Rules
September 6	Understanding & Processing IRA Rollovers & Transfers
September 7	Responding to Official Demands for Member Funds: Subpoenas, Garnishments, Summonses & Levies
September 12	Regulator Issues for the Credit Analyst
September 13	<b>Account Documentation Series:</b> Minor Accounts: Ownership, Documentation & Access
September 14	<b>Director Series:</b> What Directors Should Know About Risk Management
September 19	Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response
September 20	Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL
September 21	<b>ACH Specialist Series:</b> RDFI Returns: 2 Day vs. 60 Calendar Days - Understanding the Difference
September 26	Financial Literacy for Directors Part 1: Introduction to Key Risk Components at a Credit Union
September 27	Step-by-Step SAR Completion: Dos & Don'ts
October 3	Surviving a TRID Compliance Exam
October 4	Countdown to the New HMDA Rules Effective January 1, 2018
October 5	Keys to Effective Employee Recruitment, Onboarding & Retention
October 11	Proper Repossession, Notice & Sale of Non-Real Estate Collateral
October 12	<b>Real Estate Series:</b> ARM & Balloon Payments: Clarifying the Confusion
October 16	Are You Ready to Launch the New Fannie Mae & Freddie Mac Uniform Residential Loan Application by the January 1, 2018 Deadline?
October 17	The Only Guide to Understanding Share Insurance You'll Ever Need
October 18	Beyond EMV: Trends in Payments & What It Means for Credit Unions
October 19	Financial Literacy for Directors Part 2: How to Interpret Key Ratios & Financial Statements
October 24	All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements
October 25	<b>Risk Management Series:</b> Establishing or Maturing Your Vendor Risk Management Program

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October 26	<b>BSA Compliance Series:</b> Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More
October 31	CECL Loss Estimation Methodologies: Using Your Credit Union's Data History to Create Workable Options
November 2	Cost-Effective Strategies to Enforce Creditor Rights in Consumer Bankruptcies
November 8	When a Depositor Dies: Next Steps & Best Practices
November 9	<b>Regulation E Series:</b> Auditing for Regulation E Compliance
November 14	<b>Account Documentation Series:</b> Accepting Powers-of-Attorney on Deposit Accounts
November 15	<b>ACH Specialist Series:</b> Federal Government ACH Payments: Reclamations & Garnishments
November 16	<b>Director Series:</b> Required Compliance for the Board & Senior Management
November 28	Avoiding Employee Job Misclassification Issues: Getting It Right!
November 29	OFAC Sanctions Compliance: Update, Expectations & Best Practices
November 30	Robbery Preparedness for All Staff
December 5	Conducting a Collections Risk Assessment
December 6	<b>BSA Compliance Series:</b> Job-Specific BSA Compliance for Lenders
December 7	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
December 12	All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts
December 13	<b>Risk Management Series:</b> ACH Risk Management & Assessment: Risks, Controls & Ratings
December 14	<b>Real Estate Series:</b> Mortgage Loan Disclosure Timing Issues
December 19	The ALLL with TDRs & Foreclosed Assets
December 20	Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018

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