



## 2017 Webinar Training Series

### Account Documentation Series: (6) Webinars in All

**Choose Registration Option:**

<b>Live Webinars</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	
<b>Archived Recorded Webinar</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	
<b>Live AND Recorded</b>	<b>A savings of \$240</b>	<b>\$1,230.00</b>	

**This series includes the following webinars for 2017:**

1/12/2017	Compliance & Due Diligence at Account Opening - Mary-Lou Heighes, Compliance Plus, Inc.
3/21/2017	Opening Deposit Accounts Online: Rules, Risks & Best Practices - Susan Costonis, Compliance Consulting and Training for Financial Institutions
5/24/2017	Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More - Dawn Kincaid, Brode Consulting Services, Inc.
7/11/2017	Closing or Changing Deposit Accounts for Consumers & Businesses - Susan Costonis, Compliance Consulting and Training for Financial Institutions
9/13/2017	Minor Accounts: Ownership, Documentation & Access - Susan Costonis, Compliance Consulting and Training for Financial Institutions
11/14/2017	Accepting Powers-of-Attorney on Deposit Accounts - Elizabeth Fast, Spencer Fane LLP

### ACH Specialist Series: (6) Webinars in All

**Choose Registration Option:**

<b>Live Webinars</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	
<b>Archived Recorded Webinar</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	
<b>Live AND Recorded</b>	<b>A savings of \$240</b>	<b>\$1,230.00</b>	

**This series includes the following webinars for 2017:**

1/19/2017	Direct Deposit Tax Refunds: Posting & Exceptions - Michele L. Barlow, PAR/WACHA
3/30/2017	ACH Rules Update 2017 - Jen Kirk, EPCOR
5/4/2017	Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring - Shelly Simpson, EPCOR
6/29/2017	Same-Day ACH: Preparing for Processing Debits, Effective September 15, 2017 - Jen Kirk, EPCOR
9/21/2017	RDFI Returns: 2 Day vs. 60 Calendar Days - Understanding the Difference - Jordan Morell, UMACHA
11/15/2017	Federal Government ACH Payments: Reclamations & Garnishments - Jen Kirk, EPCOR

### BSA Compliance Series: (6) Webinars in All

**Choose Registration Option:**

<b>Live Webinars</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	
<b>Archived Recorded Webinar</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	
<b>Live AND Recorded</b>	<b>A savings of \$240</b>	<b>\$1,230.00</b>	

**This series includes the following webinars for 2017:**

2/16/2017	FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical - Susan Costonis, Compliance Consulting and Training for Financial Institutions
4/26/2017	BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures - Ann Brode-Harner, Brode Consulting Services, Inc.
6/22/2017	New BSA Officer Training - Bill Elliott, Young & Associates, Inc.
8/16/2017	Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP - Susan Costonis, Compliance Consulting and Training for Financial Institutions

- 10/26/2017 Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More - Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 12/6/2017 Job-Specific BSA Compliance for Lenders - Susan Costonis, Compliance Consulting and Training for Financial Institutions

### **Director Series: (6) Webinars in All**

#### **Choose Registration Option:**

<b>Live Webinars</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Archived Recorded Webinar</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Live AND Recorded</b>	<b>A savings of \$240</b>	<b>\$1,230.00</b>	_____

#### **This series includes the following webinars for 2017:**

- 1/10/2017 Credit Union Success Guide: Best Steps for Success in a Difficult Environment - Jeffrey C. Gerrish, Gerrish McCreary Smith, Consultants & Attorneys
- 3/28/2017 The Board Evaluation Process: Steps, Tools & More - Jeffrey C. Gerrish, Gerrish McCreary Smith, Consultants & Attorneys
- 5/9/2017 What the Board Needs to Know About Vendor Management - Branan Cooper, Venminder
- 7/6/2017 Effectively Assessing Credit Risk & Defining Credit Risk Appetite for Directors - Tommy Troyer, Young & Associates, Inc.
- 9/14/2017 What Directors Should Know About Risk Management - Ann Brode-Harner, Brode Consulting Services, Inc.
- 11/16/2017 Required Compliance for the Board & Senior Management - Dawn Kincaid, Brode Consulting Services, Inc.

### **Real Estate Series: (6) Webinars in All**

#### **Choose Registration Option:**

<b>Live Webinars</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Archived Recorded Webinar</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Live AND Recorded</b>	<b>A savings of \$240</b>	<b>\$1,230.00</b>	_____

#### **This series includes the following webinars for 2017:**

- 2/8/2017 Understanding TRID Tolerance Cures - Steven Van Beek, Howard & Howard Attorneys PLLC
- 4/5/2017 CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Credit Union - Elizabeth Fast, Spencer Fane LLP
- 6/21/2017 Adverse Action in Mortgage Lending: Are You in Compliance? - Ann Brode-Harner, Brode Consulting Services, Inc.
- 8/9/2017 Appraisals & Evaluations for Consumer Real Estate Lending: - Interagency Guidance, Regulator Issues & FAQs S. Wayne Linder, Young & Associates, Inc.
- 10/12/2017 ARM & Balloon Payments: Clarifying the Confusion - Bill Elliott, Young & Associates, Inc.
- 12/14/2017 Mortgage Loan Disclosure Timing Issues - Steven Van Beek, Howard & Howard Attorneys PLLC

### **Regulation E Series: (6) Webinars in All**

#### **Choose Registration Option:**

<b>Live Webinars</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Archived Recorded Webinar</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Live AND Recorded</b>	<b>A savings of \$240</b>	<b>\$1,230.00</b>	_____

#### **This series includes the following webinars for 2017:**

- 2/7/2017 Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs - Elizabeth Fast, Spencer Fane LLP
- 3/16/2017 Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation Michele L. Barlow, PAR/WACHA
- 5/23/2017 How to Handle Unauthorized Electronic Fund Transfers Under Reg E - Elizabeth Fast, Spencer Fane LLP
- 7/19/2017 Regulation E Fundamentals: Back to Basics - Michele L. Barlow, PAR/WACHA
- 8/30/2017 Comparing Regulation E with Visa & MasterCard Rules - Diana Kern, SHAZAM, Inc.
- 11/9/2017 Auditing for Regulation E Compliance - Ann Brode-Harner, Brode Consulting Services, Inc.

**Risk Management Series: (6) Webinars in All**

**Choose Registration Option:**

<b>Live Webinars</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Archived Recorded Webinar</b>	<b>A savings of \$195</b>	<b>\$999.00</b>	_____
<b>Live AND Recorded</b>	<b>A savings of \$240</b>	<b>\$1230.00</b>	_____

**This series includes the following webinars for 2017:**

- 2/21/2017 Developing an Enterprise-Wide Risk Assessment - Marcia Malzahn, Malzahn Strategic
- 4/13/2017 Developing a Risk-Based Compliance Audit for Your Loan Portfolio - Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 5/17/2017 Conducting an RDC Risk Assessment: Compliance Findings & Regulatory Guidance - Jen Wasmund, UMACHA
- 7/27/2017 Conducting a Fair Lending Risk Assessment - Bill Elliott, Young & Associates, Inc.
- 10/25/2017 Establishing or Maturing Your Vendor Risk Management Program - Branan Cooper, Venminder
- 12/13/2017 ACH Risk Management & Assessment: Risks, Controls & Ratings - Jen Wasmund, UMACHA

**Total Due to MWCUA: \$ \_\_\_\_\_**

**NAME:** \_\_\_\_\_

**Credit Union:** \_\_\_\_\_

**TITLE:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **FAX:** \_\_\_\_\_

**Email (required):** \_\_\_\_\_

**Instructions and materials will be emailed approximately 2 days prior to the webinar.**

**Registration & Payment Instructions**

**REGISTRATION:** Submit registration form via e-mail to [jward@mwcu.com](mailto:jward@mwcu.com) or Fax (602) 241-9642. If you have any questions, please contact Jaquetta Ward at 602-371-2238.

**PAYMENT OPTIONS (select one):** Please note webinars must be purchased as a block to receive special pricing.

Debit Corporate Account: \$ \_\_\_\_\_ Invoice: \$ \_\_\_\_\_

**DON'T WAIT! SERIES MUST BE ORDERED BY DECEMBER 29, 2017, TO RECEIVE THE DISCOUNT. PLEASE NOTE: SUBSTITUTIONS FOR OTHER WEBINARS ARE NOT ALLOWED. CANCELLATION FEES WILL BE IMPOSED.**

**Note:** Webinars purchased at a discount through the series promotions are not credited towards the "cheaper by the dozen" special.

**Account Documentation Series:** Staff who assist accountholders and open, close, and manage accounts must master many areas: from understanding multiple account types and titles (both consumer and business) to being versed in the proper identification, documentation, signing authority, and access for each. It is critical to have an awareness of the account owners' rights and responsibilities, while being mindful of compliance requirements to protect the institution and satisfy examiner concerns. This series will address all these areas from due diligence at account opening – both in person and online – to the more complex issues of powers-of-attorney and nonresident alien and minor accounts. Closing and changing deposit accounts for consumers and businesses will also be addressed.

**ACH Specialist Series:** This series will cover a wide variety of pertinent topics, including operating rules, returns, exceptions, adjustments and complex issues for ODFIs. We will also address impending rules for processing Same Day ACH debits as well as Federal Government ACH payments. This series is an opportunity for the ACH specialists in your institution to enhance their hands-on, practical skills.

**BSA Compliance Series:** Some of the most challenging issues facing the financial profession today are Bank Secrecy Act (BSA/AML) compliance, due diligence, monitoring, and reporting. Enforcement actions have increased and regulators expect financial institutions to have a strong “culture of compliance.” A recent National Money Laundering Risk Assessment estimates that illegal activity approaches \$300 billion annually in the United States. Emerging money laundering risks include various types of fraud in federal government programs and increased identity theft and other cyber-crimes. Detection of drug trafficking and terrorist activities continue to be priorities for law enforcement and regulators. This comprehensive series will provide the most current requirements, trends, guidance, and practical application for successful BSA results. Participants, from the newer BSA officer to the most experienced BSA professional, will benefit from the range of topics addressed. The series will also provide necessary job-specific training for deposit operations, frontline, and lending staff.

**Director's Series:** The ever-changing role of board members has never been more critical – and more scrutinized! Understanding their duties and responsibilities is paramount for directors. Even more important is having a strategy that will keep your financial institution on track with current education, training, and changes. The challenges are many, including managing shrinking margins, reduced fee income, and higher regulatory costs – while striving to enhance member value. Ongoing training to enhance expertise and performance is vital to mitigating directors' increased responsibility and liability. Designed exclusively for directors, this series will ensure directors understand their management oversight and enterprise risk governance responsibilities.

**Real Estate Series:** In recent years, real estate lending has undergone some of the greatest changes in history. There has been an explosion of new lending requirements over the past few years. The process has become increasingly complex and more changes are on the horizon. With the housing market stabilizing, this is an opportune time to focus on your institution's real estate lending program. This beneficial series will help you understand and manage the new rules, risks, and compliance challenges, including the most confusing aspects of TRID (tolerance cures and disclosure timing issues), specific collections techniques for mortgage servicers, adverse action issues, and ARM and balloon payments.

**Regulation E Series:** Regulation E (Electronic Fund Transfer Act) is a confusing, complex array of rules and requirements applicable to any transaction involving an electronic fund transfer. The regulation has a number of areas where staff members frequently and unknowingly create potential liability for their financial institution. Given the significant increase in cyber fraud, it is more important than ever to understand the responsibilities and requirements imposed by Regulation E. This comprehensive series will provide the current requirements, trends, guidance, and practical application for successful results. It will address an array of areas, including fundamentals, debit card error resolution, provisional credit, and auditing for regulatory compliance. Training will also cover the confusing issue of comparing Regulation E with Visa/MasterCard rules.

**Risk Management Series:** Successfully managing risk is an increasingly complex and challenging undertaking. Recent focus has been on enterprise risk management (ERM) at a holistic level – an important and valuable goal. However, experts agree that a solid risk-management framework is built on the basics of identification, measurement, monitoring, and control of all risk areas – and a well-trained staff is key. This timely series will focus on risk at the enterprise level and also provide an overview of compliance and best practices in managing and mitigating risk with lending, ACH, remote deposit capture, and vendors.